**City Resources**

If you or someone you know is currently facing displacement as a resident or business, please ask staff about the following contacts and resources:

**Boston: 311**

311 | <https://www.cityofboston.gov/311/> | @BOS311

*311 is an easy-to-remember telephone number that connects you with highly-trained Constituent Service Center representatives who are ready to help you with requests for non-emergency City services and information.*

**Boston Home Center**

[617-635-4663](tel:(617)%20635-4663) | [bostonhomecenter.com](https://www.boston.gov/housing/boston-home-center)

*The Boston Home Center helps Boston residents purchase, improve, and keep their homes. The office also provides financial help and counseling for first-time buyers and homeowners.*

**Office of Housing Stability and Emergency Assistance (OHS)**

[617-635-4200](tel:(617)%20635-4200) | [rentalhousing@boston.gov](mailto:rentalhousing@boston.gov)| [Boston.gov/housing/office-housing-stability](https://www.boston.gov/housing/office-housing-stability)

*OHS helps residents find and maintain stable, safe and affordable housing through its mission to promote housing preservation and stabilization.*

**Office of Workforce Development (OWD)**

Brian Norton [617-635-5283](tel:(617)%20635-5283) | [owd.boston.gov](http://owd.boston.gov/)

*OWD seeks to promote economic self-sufficiency to ensure the full participation of Boston residents, of all ages and backgrounds, in the city’s economic vitality and future.*

**Office of Small Business Development**

Karilyn Crockett [617-635-0355](tel:(617)%20635-0355) | [boston.gov/departments/small-business-development](https://www.boston.gov/departments/small-business-development)

*The Office of Small Business Development provides small business owners and entrepreneurs with the tools and guidance to successfully start, grow, and build a business in Boston.*

**FOR MORE INFORMATION CONTACT:**Viktorija Abolina, Senior Planner, 617.918.4312 or [Viktorija.Abolina@Boston.gov](mailto:Viktorija.Abolina@Boston.gov)  
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