Sarah B. Herlihy Piedmont Street Boston, MA 02116

By Electronic Mail theonie.alicandro@drewcompany.com

Theonie Alicandro, Esq. The Drew Company 2 Seaport Lane, 9th Floor Boston, MA 02110

Dear Ms. Alicandro:

I understand that Brian Bourquin and Paul Mataras are working to open another veterinary clinic in the waterfront area of Boston. I had the pleasure of working with both of them when they opened a veterinary clinic in Bay Village during my tenure as the Neighborhood Association President. I am very comfortable attesting to the fact that they are excellent neighbors.

Brian and Paul were not only a pleasure to work with, they followed-through on all of their promises to the community. Their business transformed what had most recently been a convenience store into a beautiful addition to the neighborhood. The renovation was well-done in a short time period. I heard no complaints from residents during the construction. The building has been well-maintained following construction, including installation and upkeep of promised landscaping, which was clearly quite expensive and done primarily for the benefit of the neighborhood. Brian and Paul have also integrated themselves into the community, volunteering for our neighborhood dog part and contributing to our social and fundraising events.

Please do not hesitate to contact me if I can provide further information.

Sincerely,

/s/ Sarah B. Herlihy

Sarah Herlihy

To whom it may concern,

I am pleased to provide a most positive reference for these wonderful neighbors who have been such a great addition to the Bay Village neighborhood. It has been a pleasure getting to know Dr. Brian Bourquin, Paul Mataras, and the staff at Boston Veterinary Clinic, 363 Tremont Street, Boston, MA 02116 over the past several years.

My home abuts the clinic on the Church Street side and I have a direct view of their back entrance and parking lot.

We are a historic and heavily residential neighborhood and the Bay Village Neighborhood Association has an extensive review process for all new businesses. As an abutter I had concerns and attended all the meetings where Boston Veterinary Clinic presented their plans and requested our support. At these meetings we were assured that there would be no overnight boarding, that noise would be controlled (no barking), that all medical waste would be handled appropriately, that improvements would be major and maintenance ongoing, and that the services offered would be of the highest quality. Yes, on all counts!

I can honestly say that they are the best neighbors I have ever had. The facility is beautifully landscaped, clean, and well-maintained. The clinic is modern and professional (I have a dog). They go above and beyond by sponsoring our small, local dog park, opening their doors for special events, and contributing to the neighborhood fundraising efforts. For the first time in thirty years the sidewalk on the Church Street side of their building is being shoveled in the winter and treated with pet-friendly ice melt.

This is a quality operation, owned by caring and professional people. Any neighborhood would be doing themselves a favor to make them welcome.

Regards,

Leslie Colburn

Church Street

Boston, MA 02116

Leslie Colbum